



Michael Loring, Owner & Lead Trainer

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Contract Agreement

Agreement is entered into this _____ day of _____, 20____ between Spectrum Dog Training (hereinafter referred to as "Spectrum") and _____ (hereinafter referred to as "Owner"). Organizations or Individuals representing Dog Rescue Organizations or Services will also be referred to in this contract as "Owner". Designated in this agreement are the owner(s)' pet(s) named on Spectrum Dog Training Registration Form (hereinafter referred to as "Pet" or "Pets") and individuals representing Spectrum Dog Training (hereinafter referred to as "Spectrum Personnel". This agreement is for any and all services provided by Spectrum.

Spectrum Dogs 4-6 Sessions

Introductory Program

(Behavior Dependent)

\$480/ 4 sessions (No Behavioral Issues)

\$720/ 6 sessions (Minor Behavioral Issues)

To be determined by Pack Leader at initial consultation

This course begins in the owner's home, allowing owner (s) and Spectrum Dog Pack Leader to meet for roughly an hour per session. This course gives the owner(s) a basic understanding of dog psychology, dog training, and the difference between the two. It also grants the owner(s) access to the Spectrum Dogs' Advanced Handler Training Program, Pack Walk & Train Day Camp, and Spectrum Dogs Overnight Care.

Spectrum Dogs 6 Week

Advanced Handler Training Program

\$720/ Program

Session Once Per Week for 6 weeks

Upon completion of the 4-6 sessions Introductory Program, this advanced course then provides owner(s) with the information to have an amazing relationship with their dog(s) in which owner and dog understand each other on a deeper level. Owner(s) will acquire the knowledge and skills to better communicate with their dog through real life stressors that arise, understand how to troubleshoot and/or mitigate problem behaviors, and properly utilize off-leash command control in any and all situations.

Spectrum Dogs 12 Week

Behavior Modification Program

\$1440/ Program

Session Once Per Week for 12 Weeks

This program is tailored for those dogs with more intense behavioral issues such as: high anxiety, aggression, resource guarding, etc. This course begins in the owner's home to address every aspect of the dog's life that may need to be modified in order to induce a long lasting change in the dog's response to its environment, and to improve his/her behavior for life.

Behavioral issues can be deep rooted, tedious, and time consuming to unravel. This is why the 12 week minimum commitment is required to even begin working through these issues. This program will demand that the owner(s) dig deep within themselves to obtain priceless and necessary knowledge in order to change their ways for the benefit of their dog's mental health and quality of life.

Spectrum Dogs

Pack Walk & Train Day Camp

\$50 Per Dog Per Day (single dog household)

\$40 Per Dog Per Day (multiple dogs household)

Upon completion of the 4-6 week Introductory Program, owner(s) will be granted access to the Spectrum Dogs Pack Walk & Train Day Camp. This program is an all day (6-8 hours) long term, structured exercise and socialization program with an emphasis on maintaining the training for a well behaved Spectrum Dog, and having lots of fun while doing so! During these outings, each dog will be out with one of our highly trained Pack Leaders all day. Each dog will go on multiple outings per day with some targeted as a public distraction training walks, while others targeted as socialization and exercise hikes. Pack Leaders pick up and drop off each dog every day ensuring a tired and happy dog. How easy is that?!

Spectrum Dogs Overnight Care
\$65 per night per dog (single dog)
\$50 per night per dog (multiple dogs)
\$10 discount for stays longer than 10 nights

This service is reserved for dogs enrolled in either the Spectrum Dogs Private Training Program or Pack Walk & Train program. Spectrum Dogs Overnight Care Program was designed to stray from the streamlined in-and-out, non-personalized boarding facility environment to a more personal and comfortable place for dogs to spend time away from home. All dogs staying overnight will have a safe and happy home where they are already familiar with their caretakers to enjoy a stress free night away. To furthermore ensure a stress-free happy pup, the overnight program guarantees each dog will join the Pack Walk & Train Day Camp once per scheduled Overnight.

Overnight cycles begin at 9am and are considered concluded 24 hours later (9am the following day. One day with pack walk & train day camp included + one night of care). The Pack Walk & Train Day Camp begins between 9-10:30 am daily. If you would like your dog dropped off after 10am, your dog(s) will have to join the Pack Walk & Train Day Camp for that day and will be dropped off after (between 4:30-6:00pm) and the service charge for this camp will be added to your invoice.

Please note that all bookings are subject to the cancellation policies explained on the following pages.

Spectrum Policies:

Spectrum does everything it reasonably can to provide a healthy and safe training environment. The below terms and conditions for the training course are designed to help ensure a healthy and safe training environment for everyone and every dog.

All training course fees shall be payable in advance to "Spectrum Dog Training" and are non-refundable. Spectrum reserves the right, without notice, to adjust its fees for services. All dogs must wear a collar with a name tag while in the care of Spectrum and be spayed or neutered by the age of 7 months (Spectrum understands some rescues may have extenuating circumstances and will deal with each Pet on a case-by-case basis). Pets and owners will receive training based on the Pet's age and maturity as determined by Spectrum Personnel. Spectrum reserves the right to immediately change Owner's Pet's type of training if Spectrum Personnel believe it is necessary to protect the health and well-being of Owner's Pet, other Pets or Spectrum Personnel. Due to the communal nature of some of Spectrum's services and to mitigate any safety or liability concerns, Spectrum does not allow Pets to participate in pack hikes who do not pass the initial consultation unless the Pet successfully completes the Spectrum Private Introductory Training, Spectrum Group Introductory Training or Spectrum Behavior Modification Training and are no longer deemed a threat to the safety of other people or pets. If a Pet does become aggressive or fails to meet the expectations of obedience while in a group settings, Spectrum reserves the right to halt all group services until the Pet undergoes additional one-on-one training to correct problem behavior. For all training, Spectrum reserves the option to utilize leashes and collars that will best ensure the safety of Pet, Spectrum Personnel and all other animals and/or people in the vicinity of Pet.

Owner's Initials:

Weather Policy: In the event of inclement weather Spectrum Personnel are entrusted to use best judgment in caring for Pet(s) and home. Owner recognizes services may be postponed or rescheduled as it is the priority of Spectrum to ensure the safety of Owner's Pet(s).

Owner's Initials:

Payment Policy: Pack Walk and Train Day Camps and Boarding Overnight Care are billed monthly and are due within 7 days of receiving invoice. Spectrum reserves the right to refuse service if payment is not made in timely manner. A \$35 insufficient funds fee will be charged for all returned checks. All Training Payments will be paid in full before or on the first day of the agreed Training.

Owner's Initials:

Cancellation Policy: A minimum of 24 hours' notice is required when cancelling Pet participation in Pack Walk and Train Day Camps and all Training appointments. If notice is not given or the cancellation does not occur before the 24 hour deadline then Spectrum will charge full price for the time slot that is reserved for the Client. Spectrum clients rely on advance, verified reservations in order to finalize scheduling. Spectrum must ensure every accepted reservation is real, legitimate and highly likely to occur. This responsibility to our customers drives our cancellation policy.

Owner's Initials:

Shared Assignment Policy: To avoid unsafe situations such as unlocked doors, over feeding, missed feedings, lost keys, and incorrectly set alarms, Spectrum, at its discretion, may refuse service if other individuals such as friends, family or neighbors are present in Owner's home during a scheduled visit or are assisting in the care of Owner's Pet. While Spectrum understands circumstances arise necessitating additional individuals' presence in Owner's home, Spectrum requires advance notice of such a circumstance in order to determine a mutually agreeable course of action to minimize Spectrum exposure to liability for potential actions taken by other visitors to Owner's home.

Owner's Initials:

Outdoor access Policy: Spectrum will not be held liable for the well-being or actions of any Pet with unsupervised access to the outdoors.

Owner's Initials:

Pet Emergency Policy: In the event of an emergency threatening the health of Owner's Pet, Spectrum will ensure Pet is taken to a properly licensed animal health care professional for treatment. Spectrum's rate for the time associated with such special emergency care is \$20 per 30 minutes. Any charges by a licensed animal health care professional will be billed to Owner. If Owner specifies a veterinarian, Spectrum will take Pet to specified animal care provider if emergency occurs during normal operating hours; if Owner does not specify a veterinarian, Spectrum will take it to the nearest available animal hospital or clinic. If Spectrum Personnel determine pet requires medical care, Owner agrees to be solely responsible for payment of all medical bills for Pet and Owner releases and holds harmless the following: Spectrum Dog Training, Spectrum Personnel, and all other individuals representing Spectrum Dog Training from any and all responsibility for, or claims, damages, or debts arising out of or related to such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.

Owner's Initials:

Non-Compete Policy: Owner will not directly hire or engage any Spectrum Personnel for any pet-sitting, pet daycare, boarding or related pet services while Spectrum Personnel is under contract with Spectrum and for a period of three years following termination of a contract with Spectrum Dog Training. This includes Owner and any referral of Spectrum Personnel and/or services from Owner to a third party.

Owner acknowledges that to do so would violate Spectrum Personnel exclusive contractual agreement with Spectrum Dog Training and would result in the termination of Spectrum Personnel agreement with Spectrum Dog Training including but not limited to monetary damages for breach of contract.

Owner's Initials:

Owner Responsibilities & Liabilities:

Owner certifies the accuracy of all information given to Spectrum about Pet and represents that he or she is the owner of Pet, free and clear of any and all encumbrances. Unless Owner otherwise instructed Spectrum and Spectrum Personnel to the contrary, Owner acknowledges and agrees that his or her Pet may encounter and be allowed to interact and play with other dogs, cats and other pets and with people, including children. Owner further acknowledges that animals are unpredictable and there is a possibility of injury to Pet or to another animal or a person. Owner acknowledges and agrees that if Pet is aggressive or poses a risk to other persons, other dogs, and to itself, instead of training in a group environment, Owner should seek personalized one-on-one training. Owner acknowledges and agrees that he or she is solely responsible for Pet and Pet's action during and upon completion of Spectrum training services. Owner acknowledges and agrees that any training received or contracted for Pet and/or Owner does not constitute any guarantee whatsoever that Pet will not cause harm or loss, intentional or unintentional, to a human being, animal or property. Owner acknowledges and agrees that training does not guarantee Pet will not become aggressive during the training period or in the future, and that any training provided by Spectrum is not a representation of any such warranty. Owner acknowledges and agrees the risks of training in a group environment include, but are not limited to, Pet or Owner contracting a communicable disease, Pet or Owner being injured and Pet or Owner being bitten by another dog. Owner agrees to indemnify, hold harmless and defend Spectrum and any Spectrum Personnel or representative from and against any and all suits, claims, liabilities or expenses incurred (including but not limited to reasonable attorneys' fees and legal costs), arising out of or caused by Pet's or the services provided, including injury to Owner or others. If the Spectrum Personnel servicing owner's pet is ill or has a personal emergency, Owner authorizes Spectrum to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this agreement or to reschedule services. Owner will be notified in such case. Owner certifies that Pet is in good health and has not been ill with any communicable conditions within the past 20 days. Pet has not been exposed to Rabies, Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus, or Bordetella (kennel cough) within a 20- day period prior to enrollment. Owner further certifies that Pet is current on all vaccinations including Rabies (puppies younger than 4 months of age excluded), DHLPP, and Bortedella, with the last vaccination having been received no less than seven (7) days prior to enrollment and is free of any and all parasites including but not limited to fleas, ticks and worms. Owner agrees to provide proof of vaccinations prior to the start of the training course. Owner agree to keep Pet's vaccinations up-to-date during the training course. Owner acknowledges and agrees that if Owner's Pet transfers disease or parasites to another Pet or if Owner's Pet is deemed responsible for an outbreak due to Owner negligence or misrepresentations then Owner will pay all expenses to treat all affected Pets and Spectrum reserves the right to suspend or terminate all agreements with Owner. Owner agrees to provide Spectrum Personnel with a sufficient amount of pet food to feed the pet according to his or her normal feeding schedule while in the care of Spectrum and Spectrum Personnel for all boarding and pet sitting services. Owner agrees to provide clearly marked medicine with instructions to Spectrum Personnel, if applicable. Owner hereby authorizes Spectrum Personnel to administer such medicine to Pet in accordance with such instructions. Owner authorizes Spectrum to obtain medical and vaccination records for Pet from the veterinarian listed above and Owner hereby authorizes Pet's veterinarian to provide these records to Spectrum or Spectrum Personnel. To the maximum extent permitted by law, Owner (a) hereby releases Spectrum, Spectrum Personnel and from any and all liability for any injury or illness suffered by his or her Pet while in Spectrum Personnel; and (b) agrees not to initiate any legal proceedings against Spectrum or Spectrum Personnel with respect to such released claims. Owner hereby hold Spectrum harmless of any liability for Owner's Pet or Pet's actions including, but not limited to, intentional or unintentional actions causing harm or loss to a human being, animal, or property, during the training period, or at any time in the future. Owner hereby holds Spectrum harmless of any liability for any loss or damage to Owner, Pet or Owner property including, but not limited to, loss or damage from disease, other dogs, other persons, other pets, Owner dog running away, fire, or other unavoidable causes. By signing below Owner agrees to accept this agreement with Spectrum Dog Training. Pet Owner acknowledges that he or she has read and understood this agreement and agrees to be legally bound by its terms

Owner's Initials:

Responsibility and Liability

This contract shall be deemed to have been made in, and shall be construed pursuant to, the laws of the State of California. This contract shall be binding on the heirs, administrators, personal representatives, and assigns of the Owner and Spectrum Dog Training. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his/her award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. I hereby agree to the above terms and conditions of this contract.

Owner's Signature: Date: